

FEATURES OF THE SÜDTIROL ALTO ADIGE GUEST PASS - MOBILCARD

The "Südtirol Alto Adige Guest Pass - Mobilcard" (SGP) is offered to guests as a special inclusive service by the host.

It is available to all holiday guests of those accommodation providers that are members of the local tourism organisation, as it is financed by membership fees and service revenues. The SGP promotes sustainable mobility and the use of public transport and contributes to reducing the negative impact of private motorised transport.

The Südtirol Alto Adige Guest Pass



- is issued exclusively to all guests aged 6 and over
- is valid from 00:00 on the day of arrival until 23:59 on the day of departure
- must be labelled on the back with the guest's name and the period of validity (<u>max. 7 days</u> <u>per card</u>)



Included services

The SGP entitles the holder to unlimited use of all local public transport services included in "südtirolmobil".



 Local busses (Regional- & Citybusses), PostAuto Switzerland (Line 811 between Mals/Malles and Müstair) and VVT Directbus (Line 273 between Mals/Malles and Kajetansbrücke)



• Regional trains in Südtirol (R, RV & RE) Brenner/Brennero to Trento, Mals/Malles to Innichen/S.Candido or Vierschach-Helm/Versciaco-Elmo, Ritten/Renon narrow-gauge railway



 Cable cars Mühlbach-Meransen/Rio di Pusteria-Maranza, Burgstall-Vöran/Postal-Verano, Vilpian-Mölten/Vilpiano-Meltina, Bozen-Kohlern/Bolzano-Colle, Bozen-Ritten/Bolzano-Renon, funicular to the Mendel/Mendola

Excluded



- Special services
 - Nightliner
 - Long distance trains (ex. €city, Intercity, Railjet, Frecciarossa, Italo)
 - o Alpine lines: Seiser Alm/Alpe di Siusi (Line 10, 11, 12)
 - Alpine lines during the summer months: (439, 442, 444)



Transport of dogs or animals

Single ticket or Mobilcard Junior 1, 3 or 7 days (starting from 10€). Free of charge: Guide dogs and small animals that can be held in the arm. Muzzles are compulsory!



Bicycle transport

Bicycle day ticket: 7€. Bicycles can be taken on regional trains and on designated bus routes if space is available.

Usage

ATTENTION: The SGP must ALWAYS be validated!

The SGP with QR code must be validated at the start of each journey by scanning the QR code. An acoustic signal and OK on the display confirm the validation. There is no imprint on the SGP. For train journeys, the ticket is validated before boarding.

The validators are blue, not to be confused with those of Trenitalia (green or yellow). The SGP is valid without validation on PostAuto 811 Mals-Müstair and VVT bus 273 Mals-Kajetansbrücke.

There are currently three ticket types in circulation:

QR-Code tickets

Scan the QR code on the front of the SGP at the ticket validator.





Magnetic stripe tickets

Scan the QR code on the back of the SGP at the ticket validator.





Chip-on-Paper tickets

Hold the tickets in front of the RFID symbol (radio symbol) at the ticket validator.



Personalisation

The guest's name and the period of validity (max. 7 days per card) must be personalised on the reverse.

Conversion of the ticketing system and validation

The ticketing system in buses and railway stations will be changed by the end of December 2023.

The old ticketing system does not read QR codes. If no new validators are available yet, passengers may board without having validated. This only applies to QR code tickets.

Magnetic strip tickets or chip-on-paper tickets, on the other hand, must always be validated.

Journey planner	südtirolmobil app	General provisions for transport